



Asian Breast Cancer Support Group

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Symposium on Patient Engagement & Empowerment

Friday 31st March 2017, The Nightingale Centre

Draft Programme:

- 12.30 pm** Tea, coffee and light refreshments, meet/greet and networking
- 1.45 pm** Welcome and Introduction
- 1.55 pm** NHS England's Perspective: Neil Churchill, Director of Patient Experience, NHS England
- 2.15 pm** **Theme 1:** Motivating and engaging patients
Introduction by Jo Taylor and Nabila Farooq followed by group work
- 2.50 pm** Feedback and discussion
- 3.00 pm** **Theme 2:** Cultural Humility and bridging the power imbalance
Introduction by Liz Leaver and Anil Jain followed by group work
- 3.35 pm** Feedback and discussion
- 3.45 pm** **Theme 3:** Patient Empowerment
Introduction by Catherine Thompson and Campbell McNeill followed by group work
- 4.20 pm** Feedback and discussion
- 4.30 pm** **Plenary Discussion:** Enhancing patient experience- Neil Churchill, Jo Taylor, Nabila Farooq, Anil Jain
- 5.00 pm** Evaluation; Vote of Thanks: Anil Jain

Registration is FREE; eligible for 3 Category 1 RCR CPD Credits

RSVP (ASAP for catering purposes): Saima Rashid, Administrative Assistant ABC Support Group

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